

# Your expectation of Rainbow Pediatrics' Patient-centered Medical Home Experience...



## MAKE AN APPOINTMENT

Online or over the phone. Weekend sick appointments are available.



## DURING YOUR APPOINTMENT

Discuss personal health goals. If you need lab work or other tests, your care team may make the appointment for you.



## LAB AND TEST RESULTS GET SENT TO THE DOCTOR

They follow up with you, keep track of your results and arrange other follow up care if needed. If you need to see a specialist – they can help arrange, and will connect with the specialist to get results.



## YOUR PERSONAL CARE TEAM

Coordinates your treatment across specialties and different care sites.



## YOU'LL GET REMINDERS

When it's time to for appointments, well-child examinations, vaccines or other care.



## YOU HAVE A PROBLEM AFTER HOURS

No matter the time, you can reach our Nurse Triage and/or Provider on-call. They often can access your records on the spot.



## NEXT TIME YOU VISIT RAINBOW PEDIATRICS' OFFICE – PATIENT CENTERED MEDICAL HOME

They will have all your records and know the other specialists or support care you get, so they know what to look for.